

VIRTUAL CONFERENCE

Remote Workforce Compliance Conference

December 8, 2020

Helping you navigate the compliance and ethics challenges
in a time with so many working from home.



Register online
corporatecompliance.org/2020remoteworkforce



8:55 – 9:00 AM CST

Opening Remarks

9:00 – 10:00 AM CST

Recognizing and Managing the Effects on Your Organization’s Culture in a “Hybrid” Work Environment

Ruth Steinholtz, Values Based Business Ethics Advisor, AretéWork LLP

- Values are critical in maintaining resilience and skillful decision-making in a world where some workers are in the office full time, others part time, and still others not at all.
 - The increased relevance of culture measurement: What is the equivalent of the canary in the coal mine for your company?
 - From performance to people: COVID-19 has begun to realign societal values. What does this mean for the culture of your company?
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10:00 – 10:15 AM CST

Break

10:15 – 11:15 AM CST

Auditing & Monitoring in a Remote World

Donald Griffith, Head of Financial Crimes & Fraud Prevention Compliance, Compliance Counsel, MassMutual Financial Group

- Learn what has changed and what has stayed the same when tracking the performance of your program.
 - What you should be looking for in terms of call volume and incident reporting.
 - How to adjust your ongoing monitoring, both formal and informal.
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11:15 – 11:45 AM CST

Mid-Conference Break

11:45 AM – 12:45 PM CST

Talk Like a Human: How to Create (Remote) Compliance Communications with Impact

Kyle Zamcheck, Chief Operating Officer, Peer Collective

Kirsten Liston, Principal, Rethink Compliance

- Adjusting your message and delivery to a virtual workspace and new workforce needs.
 - Designing communications that speak to and stick with your audience.
 - Listening: How it can help you deliver on your compliance strategy goals.
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12:45 – 1:00 PM CST

Break

1:00 – 2:00 PM CST

Remote Investigations: It's More than Zoom

Meric Bloch, Vice President, Global Investigations, Booking Holdings, Inc.

- Understand how the nature of investigations changed in a remote world.
 - Learn the advantages and disadvantages of distance interviewing.
 - Explore ways to focus your inquiries to improve efficiency and effectiveness.
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2:00 PM CST

Conference Adjourns

Remote Workforce Compliance Conference

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Contact Information

Mr Mrs Ms Dr

Member/Account ID (if known)

First Name MI Last Name

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town State/Province

Zip/Postal Code Country

Work Phone

Email (required)

Continuing Education

Credits are assessed based on actual attendance and credit type requested. Should the overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

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Acknowledgements

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