

Learn the core principles of conducting effective compliance investigations, and receive detailed and valuable information from experienced investigators, Meric Bloch and Albert Gagne.



Registration includes a one-year online subscription to speaker Meric Bloch's book:

The First Information is Almost Always Wrong (\$110.00 value)



This agenda is in Central Daylight Time (CDT)

# Monday, April 12

10:00 - 10:05 AM CDT

# **Intro/Opening Remarks**

Meric Bloch & Al Gagne

10:05 - 11:05 AM CDT

## **Investigation Basics**

Meric Bloch

- · Ethics, fairness, and confidentiality
- · Evidence and burdens of proof
- · Attorney-client privilege

11:05 - 11:25 AM CDT

#### Break

11:25 AM - 12:45 PM CDT

## Planning the Investigation

Meric Bloch & Al Gagne

- · Assessing the initial report
- · Determining whether an investigations is needed
- Developing an investigation strategy and plan

12:45 - 1:05 PM CDT

#### Break

1:05 - 2:05 PM CDT

# Gathering Evidence & Documentation Issues

Al Gagne

- · Getting the paper and record trail in order
- Utilizing and managing relevant documents
- Developing and using standard policies, procedures, and forms for investigations

# **Tuesday, April 13**

10:00 - 10:05 AM CDT

# **Opening Remarks**

Meric Bloch & Al Gagne

10:05 - 11:25 AM CDT

# **Conducting Interviews**

Meric Bloch

- · Preparing for interviews
- Types of questions & assessing credibility
- · Tips for effective interviewing

11:25 - 11:45 AM CDT

### **Break**

11:45 AM - 12:45 PM CDT

## **Reporting Results**

Al Gagne

- · Key elements of a good report
- · Practical tips for report-writing
- Reporting to management, the board, and third parties

12:45 - 1:05 PM CDT

#### **Break**

1:05 - 2:05 PM CDT

# After the Investigation

Meric Bloch & Al Gagne

- Identifying and fixing internal control issues and other problems
- · Remediation plans
- · Lessons learned from the investigation

# About our faculty



Meric Bloch, JD, CCEP-F, CFE, PCI Vice President, Global Investigations, Booking Holdings Inc.

Meric has been an ethics and compliance officer for both publicly traded and non-profit organizations. He has personally conducted more than 400 internal investigations and has trained thousands of HR and compliance professionals to conduct investigations.



Albert Gagne, MBA, CCEP Former Director, Ethics & Compliance, Textron Systems Corporation (retired)

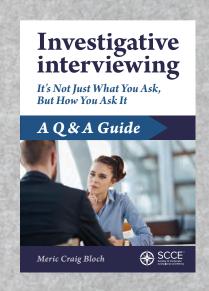
Al has more than 35 years of defense industry ethics and compliance experience. Prior to retirement, Al was responsible for assessing legal and compliance risks, and developing and implementing ethics and compliance education programs for more than 5,000 employees around the globe.



Eliminate some of the uncertainty and guesswork from the internal investigations process. Get valuable tips and strategies for effective workplace investigations with these books from expert Meric Bloch.



Workplace Investigations provides instructive guidance to help you handle the internal investigations process.



Investigative Interviewing is a Q&A guide to help improve your interviewing skills.

Attendees can use promo code EWVC10 and get 10% off digital or physical copies of these books

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## Registration Essentials of Compliance Investigations—A Virtual Conference April 12–13, 2021

## **Registration Fee**

SCCE Member	\$379.00
Non-Member	\$499.00
Registration & SCCE membership*	\$599.00

Registration includes a 12 month digital subscription to the book: *The First Information is Almost Always Wrong* 

TOTAL \$

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Registered attendees will receive an email on April 13, 2021 with details on how to access their digital copy of the book *The First Information Is Almost Always Wrong* 

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Credits are assessed based on actual attendance and credit type requested. Should the overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

Compliance Certification Board (CCB)\*: CCB has approved a maximum of 8.0 CEUs for these certifications: Certified in Healthcare Compliance (CHC)\*, Certified in Healthcare Compliance - Fellow (CHC-F)\*, Certified in Healthcare Privacy Compliance (CHPC\*), Certified in Healthcare Research Compliance (CHRC)\*, Certified Compliance & Ethics Professional (CCEP)\*, Certified Compliance & Ethics Professional Fellow (CCEP-F)\*, Certified Compliance & Ethics Professional-International (CCEP-I)\*.

#### **DAILY BREAKDOWN:**

Thursday | 4.0 CCB CEUs

Friday | 4.0 CCB CEUs

\*Totals subject to change

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