Relevant, Interactive, & Transferred to the Job: Explore How to Make this Describe Your Compliance Training!

- Microlearning: Action-Focused Design
- Permanence: Scheduled Remembering
- Support: Critical In-the-Moment Help
- Bonus: Is it Working?
Current State of Training

• Money Spent

• Scrap Learning

• Purpose of Training

Microlearning

• Why do you need it?

• What is it?

• Why action-focused?
Microlearning Example

Scheduled Remembrance

- What is retrieval practice?
- How does it work?
- When to practice?
Microlearning Retrieval Practice

Performance Support

• What is it and what does it look like?

• What are “moments of need”?

• When to use it?
Is it Working?

- Begin with results
- Work backward
- Track and monitor

Q&A