Can I Be the Good Cop this Time?
Building Trust without Sacrificing Compliance
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Say Hello to the Bad Guy
- "Vicious Compliance"
- How to manage competing roles
- Focus on Strengths
- Key steps towards simple solutions

"Vicious Compliance"
## The Seven Essential Elements of the US Sentencing Guidelines

- Conducting internal monitoring and auditing
- Implementing written standards and procedures
- Designating a compliance officer or contact
- Conducting appropriate training and education
- Responding promptly to detected offenses and taking corrective action
- Maintaining open lines of communication
- Enforcing well-publicized disciplinary standards

## Automation is an Option

[Image of Rutgers Ethics Armor Program]

## Get Your Story Straight

[Image of Rutgers Ethics Hero]

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Balancing Competing Roles

Karma Police
- Lead with the strengths
- Focus on the positives
- Tailor your Training to your audience
- Tell people what they are doing RIGHT

Don’t Fake It
- Be honest, and keep expectations realistic
- Encouragement goes a long way
- Let them know that you are a resource
Thought Police

Questions?

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