

# **ADVANCED DISCUSSION GROUP**

## **TOOLS FOR INCREASING PARTICIPATION IN TRAINING**

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**17<sup>TH</sup>  
Annual  
Compliance  
& Ethics  
Institute**

**October 21-24  
2018**

### **THIS SESSION USES POLLING**

#### **To participate in polling**

**Download “SCCE Mobile” in your app store. Then under the agenda find this session, scroll to the bottom and click “Poll Question” or go to [PollEv.com/scce](http://PollEv.com/scce) to answer the active poll.**

## ADVANCED DISCUSSION GROUP

### OUR PURPOSE IS

- to bring compliance professionals from around the globe together for a professional exchange of ideas.
- to increase communication among the group participants.
- to learn from each other's knowledge and experience through group discussion.

### THE TOPIC OF THIS ADVANCED DISCUSSION GROUP IS:

Getting the most from  
your bribery dollars

Tools for enhancing  
employee participation  
in training

How to get more social  
media 'friend' requests

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**ARE YOU IN THE RIGHT PLACE?**

Yes

No

I have no idea

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**WHO ARE YOU?**

Chief Compliance Officer

Compliance Officer

Compliance Manager

Compliance Auditor

Government

Attorney

Consultant

Other

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**WHAT IS YOUR ROLE IN YOUR ORGANIZATION?**

Compliance	
Human Resources	
Auditor	
Investigator	
Attorney	
Consultant	
Other	

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**WHO DO YOU REPORT TO?**

Board	
CEO/President	
Compliance Officer	
Legal	
Risk Management	
Finance	
Human Resources	
Other	

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## THE REQUIREMENT

**“The organization shall take reasonable steps to communicate periodically ... its standards and procedures, and other aspects of the compliance and ethics program, to [all personnel] by conducting effective training programs ... appropriate to such individuals' respective roles and responsibilities.”**

### WHERE IS THAT FROM?

U.S. Federal  
Sentencing Guidelines

SCCE Code of Ethics

The Bible

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**IS THERE A DIFFERENCE BETWEEN TRAINING AND EDUCATION?**

Yes

No

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**WHAT FORMAT DOES YOUR ORGANIZATION USE FOR ITS TRAINING/EDUCATION?**

Live

Video

Computer Based Learning  
Management System

Combination

None...we already know  
everything we need to know

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**DO YOUR INCORPORATE**

Role Playing?

Lectures?

Polling Devices?

Scenarios?

Games i.e. Jeopardy,  
Newlywed Game

Contests?

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**DO YOU INVOLVE MANAGERS/SUPERVISORS?**

Yes, they introduce the topic  
with a few words of support

Yes, they participate

No, they are too busy

No, they don't understand  
the topic

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## ATTENDANCE IS THE SAME AS PARTICIPATION

Of course, they  
completed the training.

Completed attendance  
sheets in their HR files  
are all we need.

No, attendance sheets  
prove nothing!

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## YOU'RE HERE TODAY. DID YOU PARTICIPATE?

Yes, I like playing with  
the polling device.

Yes, I spoke up.

No, I'm just here to  
listen.

No, I slept through the  
whole thing.

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