Global Compliance – One Size Doesn’t Fit All

Clarissa Benavides
Luis Solis
Yamilka Acosta

This Session Uses Polling

To participate in polling
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Do you have employees in more than one country?

Yes
No
Foundation

Is your company in multiple industries?

Yes

No

Culture Drives People

Core Principles

High vs Low Context

Culture Is!

Cultural Champion

Integrity as a Competitive Advantage
Getting Started

Learn the Business
Own Deliverables
Understand Culture

Build Trust & Drive Values

Risk Identification
Enable Inclusivity
Mitigation & Values

Evaluation & Mitigation

Tailor Policy
Strengthen Processes
Reputation Impact

Business Enablement

Just Do the Right Thing

Multilanguage Video
Is language and/or culture a communication barrier?

Yes

No
Language/Cultural barriers = Delays

Leverage local resources

Online Translation

Words = Different meanings

Overcoming Barriers

In Country Contacts
Identify
Establish Relationships
Define Role

What’s in Place
Inquire
Compare
Share

Engage
Build Trust
Understand the Culture
No Assumptions

When in doubt always ASK, ASK and ASK.
Global vs. Local

Standards Ideas
Ethical Laws
Goals Policies
Beliefs Global
Tone Training
Values Risks
Integrity Culture
Common

Singapore Tailored
Germany Processes London
Brazil Local Localized
Country - Specific
Argentina UK Training
Policies Laws Integrity
Ethical Risks Mexico
India Colombia

Roadmap for a Great Compliance Partnership

Culturally Sensitive
Relevant
Content/Visuals
Emotional
Connection

Local Experts & Relationships
Ask, Listen & Accept
Best Interest
Face Time

Risk Assessments
Line of Business
Re-assess
Relevant
Things to Remember

Inspire Trust

Embrace Culture

Live Values