



#### **UMDNJ**

- Receives over \$250 million from federally and state funded programs annually, not including hundreds of millions in research dollars.
- It is the nations largest health sciences university
  - > Employing over 14,000 people;
  - Operating 8 separate schools, including two medical schools, a school of osteopathic medicine, a dental school, a nursing school, a school of public health, a school of biomedical sciences; and a school for health related professionals;
  - > Owning and operating one of the state's safety net hospitals serving one of the most un/under insured populations in the nation;
  - Providing the most, by far, charity care in the State of New Jersey

Federal Monitors - the UMDNJ Example

### Why Stern & Kilcullen

#### The TEAM

- The Monitor –
   The Hon. Herbert Stern
- John Inglesino, Esq. Chief Legal Counselor to the Monitor
- Lisa Taylor, Esq. Health Law Expert
- Richard Hamilton, Esq.-Investigator & Government Expert
- Forensic Accounting/ Investigative Team

# Why Stern & Kilcullen

- The Team:
  - > Herbert J. Stern
    - Former US Attorney for District of NJ known for his high profile investigations of political figures
    - o Former federal District Court judge
    - Accomplished trial attorney & writer

Federal Monitors - the UMDNJ Example

# Pitfalls – Avoiding the long hand of the USA

- The United States Attorney General and numerous District United States Attorneys have declared war on corporate corruption
- Besides the high profile prosecutions (Enron, WorldCom, Tenet, UMDNJ, etc.) thousands of companies are facing requests from the USA for information
- Being proactive is the key to avoiding mandated reforms by the USA or worse.

# **Being Proactive**

- Compliance & Internal Audit working to identify problems
- Diligent and detailed investigations have good "detectives"
- Complete reporting and transparency avoid any indication that problems are being hidden
- Hiring outside counsel/investigative team often buys important credibility with the government
- Inform the Board early and often

Federal Monitors – the UMDNJ Example

#### What we did at UMDNJ

- Conducted over 700 investigative interviews;
- Made over 55 document requests;
- Responded to 297 hotline leads;
- Opened up 56 individual investigative files;
- Reviewed 5 years worth of no-bid contracts and blanket waivers;
- Analyzed 5 years worth of purchase orders;
- Reviewed/approved 188 new bid waiver requests;
- Reviewed reams of documents; and
- Made 7 reports to the US Attorney

### What we found at UMDNJ

- We identified over \$400 million in fraud, waste, and/or abusive practices, including
  - > Almost \$100 million in cost reporting errors that resulted in overbilling of federal government
  - > \$22,607,834 in unauthorized or inappropriate spending
  - > \$91,400,000 per year in blanket waiver funds that have virtually no oversight
  - > overpayments of \$88,310,929 to vendors without approval

#### What we found at UMDNJ - cont'd

- Inappropriate/Illegal activity by two members of the Board, a Senior Vice President, a Dean, an Associate Dean, and a State Senator that have resulted in numerous dismissals and several indictments
- UMDNJ paid cardiologists illegal payments of \$5.7
  million for referrals in violation of federal Stark and
  Anti-Kickback laws potentially resulting in nearly \$80
  million in fines and penalties

# **Reforms Implemented**

- Reconstitution of the Compliance Office
- Restructuring of Compensation Policies
- Hiring of a new President, General Counsel, and Chief Compliance Officer
- Reformation of the entire Purchasing/ Materials
   Management process including reworking of the bid
   waiver process adoption of comprehensive policies
   and purchase of new technologies

Federal Monitors - the UMDNJ Example

# Reforms at UMDNJ – Five Compliance Principles

- Creation of Chief Compliance Officer
- Creation of Corporate Compliance Office
- Bifurcate Compliance and Internal Audit
- Establish Independent Audit Committee of the Board
- Dedicate Appropriate Financial Resources

# **Evolution of the Relationship**

- At UMDNJ initial tensions between management & the Monitor lead to lost time and adverse inferences by the Monitor/USA
- After new management and the Board began to embrace the relationship UMDNJ benefited from having a partner working towards saving UMDNJ and making it a more proficient enterprise focused on its mission

Federal Monitors – the UMDNJ Example

#### **Lessons Learned**

- Address every allegation or compliance concern with a swift response – hire more "detectives"
- Establish comprehensive audit and investigative plans
- Look at restructuring compliance offices
- Ask the Board for more staff, resources, technology
- Communicate more frequently with the Board even outside of monthly/quarterly meetings